

Dear Patients

Changes to policies as of 12/01/2026:

Bulk billing of standard appointments will change from under 16years to under 9years

Pension card holders >65 will be allocated 10 bulk billed appointments per calendar year. This will not include care plans or health assessments. After utilising 10 visits, patients will pay for their appointments as per our fee schedule & receive Medicare rebate

This decision has not been made easily. Due to the cost of running a business in current economic times & Medicare rebates not increasing in line with inflation we have had to make decisions that allow for a sustainable business model & also allow our doors to stay open to care for our patients and their families.